



Dear Customer,

As part of our continuing efforts to provide you with high standards of service, we need your opinion on our performance at VIA Rail Canada. By completing this questionnaire, you will help us better understand and meet your needs and expectations.

One of our representatives will pick up this questionnaire after it is completed and will guarantee the confidentiality of your answers.

Thank you for choosing VIA Rail Canada.



**QUESTIONNAIRE FRANÇAIS DISPONIBLE.
DEMANDEZ À NOTRE REPRÉSENTANT.**